

Our quick guide to setting up your new profile

Step 1

To create a new profile, simply click 'Log In' and then 'Sign up now'



Step 2

From there, you will be asked to do the following:

- Create a username
- Create a password
- Provide an email address



Step 3

Once complete, you will receive a verification code to your email address to ensure you are not a 'robot'. Please open this and follow the link.



Step 4

To complete your profile, you will be asked to:

- Enter your name
- Enter a postcode
- Provide a phone number



Step 5

Finally, as an added security measure, you will receive an SMS code to your phone number provided to authenticate your account. You will receive this code each time you sign in as an enhanced measure to protect your NI Water profile.

