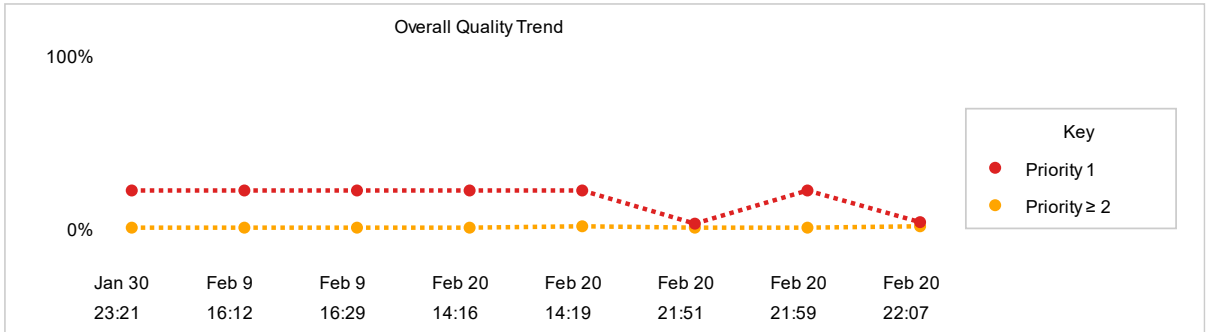


Issue Report

Site quality report for https://digitalservices.niwater.com/ produced on February 20, 2023.

Overall Quality		5 pages with quality issues
Accessibility		5 pages with accessibility problems
Totals		125 URLs checked



Accessibility

This section shows accessibility issues, indicating problems for older users, people with disabilities or accessibility needs. Automated testing cannot detect all accessibility issues, so should be used alongside human testing.

Level A

5 issues on 4 pages

- Avoid animated images over 5 seconds long that can't be paused or stopped.

Replace the image with a static version, or an animated version that runs for less than 5 seconds.

[WCAG 2.1 A F7 Section 508 \(2017\) A F7](#)

Image:

https://digitalservices.niwater.com/WebResource.axd?d=kLXF93zSE8rrtGGHz2_yEAvrs5uk6BkoH_03nuMQ7Q4Ad27HLVQbKLeaG36EXR_h9BtyAU_YN7knu05IABMR2CvhD0PQsAy0TphXMWGWfS5dl1bnb6lq8brL32rdy4yqCS-VQ7PznkKoSmznh8bCHVhcdLri8CuGXPXyjoysXHgyLR1O05XAIOReej4fiZCTgL6BvbbTyaewgTpLUtOkWQ2&t=637509710680000000

<https://digitalservices.niwater.com/applications/new-connections/application> line 296

- Duplicate `id` - the same ID is used on more than one element.

[WCAG 2.1 A 4.1.1 Section 508 \(2017\) A 4.1.1](#)

`id=NotificationContainer` `id=NotificationContainer`

<https://digitalservices.niwater.com/applications/article-161> line 335 490

- `img` elements must have an accessible name.

Add an `alt` attribute describing the image, which screen readers voice instead of the image. Spacer images and purely decorative images should use `alt=""`. Do not use `alt` text containing only spaces since that's voiced as an unlabeled image.

- NVDA 2022.2 Chrome 105 Windows 10 Reading: Image ignored.
- NVDA 2022.2 FF102 Windows 10 Reading: Image ignored.
- NVDA 2022.2 Edge 105 Windows 10 Reading: Image ignored.
- NVDA 2021.2 Chrome 94 Windows 10 Reading: Image ignored.
- NVDA 2021.2 FF91 Windows 10 Reading: Image ignored.
- NVDA 2021.2 Edge 94 Windows 10 Reading: Image ignored.
- NVDA 2020.2 Chrome 86 Windows 10 Reading: Image ignored.
- NVDA 2020.2 FF78 Windows 10 Reading: Image ignored.
- NVDA 2020.2 Edge 92 Windows 10 Reading: Image ignored.
- NVDA 2019.2 Chrome 79 Windows 10 Reading: Image unlabeled.
- NVDA 2019.2 FF68 Windows 10 Reading: Image ignored.

- JAWS 2022.2207.25 Chrome 105 Windows 10 Reading: Image ignored.
- JAWS 2022.2207.25 FF102 Windows 10 Reading: Image ignored.
- JAWS 2022.2207.25 Edge 105 Windows 10 Reading: Image ignored.
- JAWS 2021.2107.12 Chrome 94 Windows 10 Reading: Image ignored.
- JAWS 2021.2107.12 FF91 Windows 10 Reading: Image ignored.
- JAWS 2021.2107.12 Edge 94 Windows 10 Reading: Image ignored.
- JAWS 2020.2008.24 Chrome 86 Windows 10 Reading: Image ignored.
- JAWS 2020.2008.24 FF78 Windows 10 Reading: Image ignored.
- JAWS 2020.2008.24 Edge 92 Windows 10 Reading: Image ignored.
- JAWS 2019.1912.1 Chrome 79 Windows 10 Reading: Image unlabeled.
- JAWS 2019.1912.1 FF68 Windows 10 Reading: Image ignored.
- VoiceOver macOS 12.5 Safari 15.6 macOS 12.5.1 Reading: Image filename read out.
- VoiceOver macOS 11.5 Safari 15.0 macOS 11.5.2 Reading: Image filename read out.
- VoiceOver macOS 10.15 Safari 14.1 macOS 10.15.7 Reading: Image filename read out.
- VoiceOver macOS 10.14 Safari 13.0 macOS 10.14.6 Reading: Image filename read out.
- VoiceOver iOS 15.6 Safari iOS 15.6 iOS 15.6 Touch: Image filename read out.
- VoiceOver iOS 14.7 Safari iOS 14.7 iOS 14.7 Touch: Image filename read out.
- VoiceOver iOS 13.3 Safari iOS 13.3 iOS 13.3 Touch: Image filename read out.
- VoiceOver iOS 12.4 Safari iOS 12.4 iOS 12.4.1 Touch: Image filename read out.

[WCAG 2.1 A F65 Section 508 \(2017\) A F65](#)

<https://digitalservices.niwater.com/applications/new-connections/application> line 296

<https://digitalservices.niwater.com/applications/trade-effluent/te-information-page> line 322

- PDFs must be tagged to be accessible by screen readers.

Enable the 'Document structure tags' option in Word, or the 'Tagged PDF' option in OpenOffice when exporting, or use the 'Make Accessible' plug-in for Adobe Acrobat.

[WCAG 2.1 A 1.3.1 Section 508 \(2017\) A 1.3.1](#)

https://digitalservices.niwater.com/docs/default-source/default-document-library/guide-to-setting-up-profile.pdf?sfvrsn=9433f0fd_0 line 1

- Use the `lang` attribute to identify the language of the page.

In HTML add a `lang` attribute containing a language code to the `html` tag, and in PDF set the language using Document Properties in Acrobat. This allows screen readers to pronounce words correctly.

[WCAG 2.1 A 3.1.1 Section 508 \(2017\) A 3.1.1](#)

https://digitalservices.niwater.com/docs/default-source/default-document-library/guide-to-setting-up-profile.pdf?sfvrsn=9433f0fd_0 line 1

Level AA

1 issues on 1 pages

🔴 Ensure that text and background colors have enough contrast.

- The contrast ratio should be 3.0 or more for 18 point text, or larger
- The contrast ratio should be 3.0 or more for 14 point bold text, or larger
- The contrast ratio should be 4.5 or more for all other text

[WCAG 2.1 AA 1.4.3 Section 508 \(2017\) AA 1.4.3](#)

The text color to background color contrast ratio after composition is: with color: rgb(255,255,255); background-color: rgb(66,139,202); font-size: 12pt; font-weight: 400;

https://digitalservices.niwater.com/WebResource.axd?d=0qhY9jxPvHknfMxvrmgu6DLoj8nyfntdZuwABDLxVaAX3hICebGrbRk2r5klfHGrBh7b-mpnvuuROt9KJG6rA3MbrBOQVc6NN-QAgACgO0eVI91ZgWSzyfCmMRQQI-CA2QX7_qGR0oBqZDYggPJoc4lcATdhvQIGQQf0mMmwDSr3CsjZ7lkWUNGSfBX2NMkisoC6hAkWluZAGj4Nt8uR7Q2&t=637509710680000000 line 343