

Our quick guide to setting up your new online profile

Step 1

To create a new account, visit www.digitalservices.niwater.com, simply click 'Log in/Register' and 'Sign up now'



Step 2

From there, you will be asked to do the following:

- Create a username
- Create a password
- Provide an email address



Step 3

Once complete, you will receive a verification code to your email address to ensure you are not a 'robot'. Please open this and follow the link.



Step 4

To complete your profile, you will be asked to:

- Enter your name
- Enter a postcode
- Provide a mobile phone number



Step 5

Finally, as an added security measure, you will receive an SMS code to the mobile phone number you provided - this lets us authenticate your account. Every time you log in to your account, you will receive an SMS code to the mobile phone number you used to sign up.

